

Please find below a list of the tools discussed in this orientation. Tools are categorized by account type: eGCC or MyMaricopa. Under each tool listed you can find links to the tool's login screen (if applicable), help resources specific to that tool, text-formatted guides, and online tutorials. *Note: Resources listed vary by tool.*

To view a tool or help resource, click the desired link and, if needed, click the allow button on the Security Warning window.

eGCC

Account Help

- [Contact GCC Helpdesk –General Information/Hours of Operation](#)
- [On-campus Main Helpdesk \(HT1\) -Map](#)
- [Account Look-up Stations](#)

eGCC Workstations (Open Labs)

- [General Information and Location Map](#)
- [Hours of Operation](#)
- [Usage Guidelines](#)

Pay for Print

- [General Information](#)
- [User's Guide](#)

Storage space – both personal and course-related

- [Glendale Technology Resources- eGCC -What are my H: \(personal\) and S: \(course-related\) Drives?](#)
- [Glendale Technology Resources – eGCC -Working Off Campus – Accessing Your H: and S: Drive From Off-Campus?](#)
- [Additional Help Resources](#)

GCC Wireless

- [Glendale Technology Resources – eGCC Wireless – General Information](#)
- [Glendale Technology Resources – eGCC Wireless – Connectivity Guides](#)
- [Service Area](#)

Library Online Databases

- [Glendale Technology Resources – The eGCC- LMC Connection](#)
- [LMC Online Databases Tutorials](#)
- [LMC- Online Databases \(landing page\)](#)
- [Ask a Librarian \(24/7 Reference Assistance\)](#)
- [LMC – Main Page](#)

MyMaricopa (MEID/SIS)

Account Help

- [Maricopa Help Resource](#)
- [GCC Help Resources](#) for My Maricopa
- [*24/7 Telephone Helpline - 1-888-994-4433*](#)

My.Maricopa.edu

- [Maricopa Help Resources](#)
- [Quick Guide](#)
- [Main Portal Page/Login Screen](#)

Blackboard

- Account Help
 - [*24/7 Telephone Helpline 1-889-994-4433*](#)
 - [Maricopa Community College District Online Help](#)
 - [GCC Account Help](#)
- [Maricopa Community College Help Resources](#)
- [GCC Blackboard Tutorials](#)
- [GCC Quick Guide \(pdf\)](#)
- [Blackboard Login Screen](#)

Email (Student) – Gmail

- [Maricopa Community College District Help Resources](#)
- [Glendale Technology Resources – Email](#)
- [Gmail Login Screen](#)