

GCC Vision

Glendale Community College will be an innovative educational provider of quality lifelong learning experiences for all members of the community.

GCC Mission

The mission of Glendale Community College (GCC) is to address the higher education needs of its community. Through its diverse programs and services, GCC assists students in meeting their educational goals.

We fulfill this mission as an institution of higher education by preparing students:

- To participate responsibly in a culturally diverse, technological and global society.
- For successful transfer to colleges and universities.
- For employment and advancement within their chosen careers.

College-wide Outcomes for Students

The following outcome statements represent the college-level skills, qualities and attributes we desire our students to acquire as a result of their experience with the college to provide for college preparedness, university transfer, certification and or employment.

Core Outcomes

- **Writing** — communicates thoughts, ideas, information and messages.
- **Critical Reading** — interprets and synthesizes a variety of written information.
- **Critical Reasoning** — thinks creatively and critically; acquires and applies new knowledge and skills. Applies mathematical techniques to problem solving, analyses and exposition.

Secondary Outcomes

- **Speaking** — organizes and communicates ideas and information.
- **Information and Technology Literacy** — uses a variety of resources to locate, evaluate and use information to solve a problem or make a decision.

Institutional Effectiveness and Assessment

GCC evaluates the effectiveness of our institution, especially student academic achievement, through assessment. We ask questions like "What should students think, know, and do upon completing a course or program?", "Are we meeting student expectations?", and "What can we do better?"

Assessment is the first step in the process of "plan - do - check - improve" which utilizes data as the basis for decision-making and continuous improvement. The "umbrella" for assessment at GCC is our institutional effectiveness (IE) plan.

Assessment Objectives for Academic Success

- Evaluate student preparedness for employment and work.
- Evaluate student preparedness for transfer to a four-year college or university.
- Evaluate the effectiveness of college-wide general education.
- Evaluate the effectiveness of academic programs, including transfer and developmental education.
- Track retention and degree and certificate trends.
- Measure student success in goal achievement.
- Improve instruction and curricular offerings through collaborating and sharing of assessment results.

Assessment Objectives for Student Services

- To evaluate progress by students in:
 - Student success, specifically the completion of educational goals, retention, and the transfer to further education and employment;
 - Student development, specifically the improvement of skills for life-long learning and decision-making through student activities;
 - Student-centered access to campus information and services, specifically convenient and efficient one-stop student services delivery and implementation of a new student information system.